

MINUTES
ORANGE COUNTY BOARD OF SOCIAL SERVICES
June 1, 2018

THE ORANGE COUNTY BOARD OF SOCIAL SERVICES MET ON FRIDAY: June 1, 2018 at the Hillsborough Commons, Hillsborough, North Carolina.

BOARD OF SOCIAL SERVICES MEMBERS PRESENT: Tamara Dempsey-Tanner, Susie Enoch, and Earl McKee.

GUEST: None.

BOARD OF SOCIAL SERVICES MEMBERS ABSENT: Ann Wilkerson and Pat Garavaglia.

STAFF PRESENT: Nancy Coston, Director; and Crystal Mitchell, Human Services Manager.

I. Call to Order and Introductions

DSS Chair, Tamara Dempsey-Tanner, called the meeting to order at 4:23 pm.

II. Board Comments

Susie Enoch's name was misspelled in the April Board Minutes.

III. Public Comments

None.

IV. Agenda Changes

None.

V. Action Items

On a motion by Earl McKee, the Board approved the minutes of April 16, 2018. Tamara Dempsey-Tanner seconded the motion. The motion was carried without dissent.

VI. Items for Discussion and/or Decision

1. Performance Measures

Nancy Coston provided the Board with an overview of the Memorandum of Understanding between DHHS and Orange County. Ms. Coston reported the MOU is currently at the County Attorney's office being reviewed. The MOU has been a working document that has seen changes and this current version was received yesterday. Ms. Coston highlighted some of the requirements while also noting language had been added that the State must provide reliable data to the counties.

Ms. Coston reviewed the performance measures in detail with the Board highlighting State and National statistics. Commissioner McKee asked for clarification around the definition of initiation in child welfare services. Crystal Mitchell explained the definition and requirements around this policy. Ms. Coston reported the State is supposed to send the data and where to find it to the counties. Tamara Dempsey-Tanner asked when this information is supposed to be sent. Ms. Coston responded no clear deadline has been established. Commissioner McKee asked about the accuracy of the data. Ms. Coston explained the legacy systems used historically for data and the

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transition into NC FAST. DHHS plans to take no action with counties before January 1, 2019. Following such time, DHHS would enter into corrective action plans with counties, if indicated by the performance measures.

Ms. Coston noted she will be presenting the information on the MOU and the Performance Measures to the County Commissioners on June 19, 2018. She noted she is requesting the Commissioners authorize the County Manager to sign the MOU.

Ms. Dempsey-Tanner asked whether there were any updates about regionalization. Ms. Coston responded that the work group has finished phase one of their work, which deals with state supervision, and are about to start on the second phase regarding how county departments should be altered. Ms. Coston explained regionalization and performance measures are both components of HB630.

Ms. Dempsey-Tanner asked for an update on NC FAST with Child Welfare. Ms. Mitchell explained staff are continuing to maintain a good attitude with the implementation and are continuing to accomplish their work with families. As an extended pilot, staff are encountering some defects but also have given feedback to the NC FAST project team about ways to make the product more efficient. Ms. Coston reported IBM has recently engaged in meetings with the original pilot counties.

2. Director's Report

Nancy Coston reminded the Board the Director's evaluation needs to be completed at the next meeting in June.

VII. Announcements

Tamara Dempsey-Tanner moved to adjourn the meeting at 5:25 pm. Susie Enoch seconded the motion. The motion was carried without dissent.

Submitted by:

Nancy Coston
DSS Director

Tamara Dempsey-Tanner
Chair