



Meeting Notes
Family Success Alliance Council Meeting
Monday, June 15, 2020
Zoom Meeting

In attendance:

Council: Delores Bailey, Charlos S. Banks, Jamezetta Bedford, Ric Bruton, Rebecca Buzzard, Nancy Coston, Alice Denson, Martha Durhal, Rev. Sharon Freeland, Cordelia Heaney, Matt Hughes, Liska Lackey, Beatrice Parker, Robin Pulver, Luke Smith, Karen Stegman, Sammy Slade, Quintana Stewart, Emilia Sutton

Absent: Charles Blackwood, Rani Dasi, Sally Greene, Eric Guckian, Jen De La Valle, Jackie Jenks, Aviva Scully, Annette Lafferty, Brenda Stephens, Sarah Viñas,

Staff: Erika Cervantes, LaKaya Craig, Dana Crews, Jena Dolby, Mariela Hernandez, Rhonda Morales, Courtney McLaughlin, Meredith McMonigle, Kristin Prelipp, Claudia Yerena

Guests: Sarah Allin

Welcome and Introductions

Beatrice Parker began the meeting by asking us to keep our “why” close during these turbulent times. A moment of silence was observed to commemorate those that have passed recently. Beatrice shared that FSA’s work is being showcased. In March, she attended a student play at Carrboro Elementary School. To her surprise, the main character was one of her FSA first cohort kids. She felt so proud to see so much growth. She then welcomed new Council members: Jamezetta Bedford, Rebecca Buzzard, Sally Greene, Matt Hughes, Dr. Dena Keeling, and Karen Stegman. Consent agenda was reviewed and approval – motion to approve made by Rev. Sharon Freeland and second by Alice Denson, all in favor. Motion to approve Charlos S. Banks as new vice-chair made by Quintana Stewart and second by Liska Lackey, all in favor.

Census

Kristin Prelipp, FSA Communications Manager, stated that people can still fill out the census. She shared two links—one for where to go to fill it out and the other one to see response rate data. As of now, August 11th is when the field operations will resume and should end by October 31st. Kristin also shared a link to multilingual videos made by the Health Department regarding the census.

<https://www.orangecountync.gov/2092/Census-2020>. Regarding COVID-19, as the OCHD Public Information Officer, she is in charge of the Joint Information Center. Kristin is hoping to push out contact tracing messaging and currently working on an FAQ regarding the Orange County face covering mandate. Should you have any suggestions on the website or any other aspect, feel free to send her an email at kprelipp@orangecountync.gov.



NC Integrated Care for Kids

Dr. Michael Steiner and his colleague Sarah Allin made a presentation to the Council regarding the North Carolina Integrated Care for Kids (NC InCK) Model program. This project is led by the NC InCK Team, a collaboration between Duke University (Lead Organization), the University of North Carolina at Chapel Hill (UNC; Partner Organization), and NC Division of Health Benefits in the NC Department of Health and Human Services (State Medicaid Agency). They applied last June, were awarded in December, and will be piloting the program for the next 7 years. Objectives are to improve health and well-being by integrating services across healthcare and social sectors for included children and families. This integration will (1) improve population health, (2) reduce avoidable out-of-home placements and inpatient hospitalizations, and (3) create innovative and sustainable pediatric alternative payment models. It is proposed to implement the NC InCK model in the Model Service Area of Alamance, Orange, Durham, Granville, and Vance counties. The NC InCK Partnership Council will serve as the governing body for the NC InCK integrated service delivery and payment model. This Council will include representation from families, youth and Medicaid payers as well as the following core child service areas that will be integrated in the model: physical and behavioral health, schools, housing, food, early care and education, Title V, child welfare, mobile crisis response services, juvenile justice, and Legal Aid. Quintana Stewart, Luke Smith, and Nancy Coston will be part of this council. NC InCK Initiatives will emphasize a two-generation approach and include an early childhood innovation initiative; universal whole-person screening, risk stratification, and social service referrals; outpatient behavioral health capacity building; and processes for creating single plans of care while utilizing NCCARE 360. Service Integration Coordinators will be hired across sectors to develop policies that ensure a single point of contact for integrated care and will participate in coalition building, trainings, and capacity building. The NC InCK team anticipates improved health outcomes and cost savings through the NC InCK care delivery and payment model for children and their families. The presentation was followed by a Q & A. Beatrice Parker asked, "Dr. Steiner, since you have been part of both collaboratives, how do you FSA working with this project?" Dr. Steiner stated that we can work together in ways that haven't happened before. He hopes that it is seen as an alignment. Jamezetta Bedford asked if they will be working with children with developmental disabilities. Dr. Steiner stated that yes—he hopes that kids with ongoing medical needs and complexities will be benefited the most. Cordelia Heaney asked if they will be screening for domestic violence. Dr. Steiner stated that they are trying to take a 2-3 generational approach. There will probably be a screening of some sort, but they are just now in the planning stages.

FSA Budget & Director Position

Quintana Stewart, OCHD director, told the Council that they are getting a budget update in June when the recommended budget has already gone to the Orange County Commissioners. The budget is \$157,000 lighter. Note that the budget is not specific to FSA. Cuts were made county-wide while focusing on mandated services. FSA will request that unspent United Way and Kenan grant funds will be reallocated to support summer literacy camps, k-readiness, and other out of school learning programs since county contract service funds were reallocated to other state mandated services due to projected lost revenue. There is also a hiring freeze in the county so the FSA director position remains on hold. Robin Pulver asked if the contract services were for evaluation as well. Quintana stated that she will get back to the Council about that. Meredith stated that external evaluation through UNC has not been extended and funds are no longer in the budget.



Navigator Program: Community Council, Revised Criteria and COVID Response

Dana Crews, FSA manager of family engagement, started off by announcing to the Council that Ling Oy has left the county on June 10th. Navigators are working together to cover her caseload. Dana then proceeded to talk about how FSA wants to expand to the whole County and in order to do so the criteria must change. The work will look the same; however, goals will shift to health outcomes in terms of physical and mental health. FSA hopes to work closely with DSS, medical offices, and school systems. COVID-19 has given FSA the opportunity to serve Northern Orange through the FSA Connections program and other tasks that navigators are taking on. For example, Antonia Cortes Sanchez, FSA family navigator, has worked closely with DSS to create a food distribution site in Efland. And although navigators are not doing home visits, a lot is being done. Navigators are helping families complete emergency housing assistance applications through a county fund, fill out unemployment applications, and recently trained to be contact tracers through the OCHD. Dana also added that navigators have been advocating for families. For example, Mariela Hernandez, FSA family navigator, worked very hard to connect families to computer and internet resources when the pandemic hit. Emilia Sutton, OC Housing and Community Development Director, thanked FSA for the support with housing applications. Delores Bailey asked if FSA is expanding zones and if data is being collected. Dana stated that we are now serving any family in Orange County and as far as data, navigators are completing daily logs. Quintana also thanked the navigators for assisting with the COVID-19 response in terms of the testing event in Northern Orange and now contact tracing. Beatrice Parker asked how navigators will be working as contact tracers. Quintana explained that once someone tests positive for COVID-19 they are ask who they have been in close contact with for the past two days. Contact tracers then reach out to those close contacts to inform them that they have been exposed and to give guidance on self-quarantine. Contact tracers call and check in with contact on a daily basis.

Partner Network: COVID Response and UWFT Fund

Meredith McMonigle, FSA program manager, shared that partners meet with FSA staff on a monthly basis so that our work is well coordinated and to ensure that warm handoffs are made. For example, Orange County has critical resources and some of our partners are working closely with the county to assist residents in terms of food distribution. Some of our partners have also applied for the United Way Rapid Response Fund and are assisting families directly. Orange County Partnership for Young Children is the fiscal agent—they provide payments and collect reports. For now, if partners haven't spent funds, they can roll them over. Some partners have kept their work plan while others will need to make adjustments due to the pandemic. Per Robin Pulver, she has received all 3rd quarter reports and will make payments on July 1st. Meredith plans to meet with United Way funded partners this week to create an impact report. Meredith added that the Resource Development Workgroup met recently and while thinking of systems and policy work we were reminded that FSA was created to address poverty. And due to COVID-19, it feels like a renewed sense of purpose. The group recognizes that there is still a gap in services for Northern Orange residents and questioning, "What role do we play in this?" and wondering how FSA can play a role in education to prevent the impact of this pandemic on the achievement gap. Charlos S. Banks gave a shout-out to LaKaya Craig, FSA family navigator, for accepting to be part of the CHCCS taskforce that plans for the reopening of schools. She also thanked FSA for the



support with COVID-19 response. Sammy Slade stated that “the Governor is asking the schools to come up with three plans and that he will reserve the right to choose but will Quintana, OCHD Health Director, have a say in this?” Quintana answered that yes, but in partnership with the School Board and the Superintendent.

Council Business

Beatrice Parker ended the meeting by stating that this is her last meeting as chair. She shared that 5 years ago she became an FSA navigator, then served on the Council as a parent representative and became Council vice-chair. Beatrice has seen a lot of changes in just 5 years and wants FSA to acknowledge that we have done a lot—bringing navigators from part-time at non-profit agencies to full-time county employees and how most recently we have moved from serving specific schools to serving the whole county. She ended by sharing the following quote, “What is freedom? Free is no fear.” Delores Bailey thanked Beatrice and Liska for both being with FSA since the very beginning.