

### Year 1 MAP Goal Implementation Status

INDICATOR	Lead Agency/Person	Status October 2012	Status January 2013	Status April 2013	Status July 2013
1.1.1 A Department on Aging information dissemination plan created	DoA	Capstone Team assembled. Formative research underway	800 surveys collected from Nov 2012 polling places 4 focus groups scheduled in January 2013	Information Dissemination Plan created and presented to Advisory Board on 4/9/13.	Completed
1.1.2 Information Dissemination Plan implemented	DoA			DoA Communications Coordinator hired on 3/25/13. UNC Summer student interns appointed to help with plan implementation	Summer interns working on Social Media, Faith-based channels, and Phase I Project EngAGED implementation
1.2.1 Info related to finances, long-term care insurance and estate planning provided through Senior Centers	DoA/RSVP and AT	1.2.1b: 7 different educational opportunities offered at Senior Centers between September and November	1.2.1a: Collaboration formed with Women's Center to provide financial counseling to older adults	1.2.1a: Collaboration formed with OC NC Cooperative Extension for Estate Planning workshops – June 2013	1.2.1b 7 different educational opportunities offered at Senior Centers between June and August
1.3.1 Older adults from minority, refugee and immigrant groups linked to Senior Centers	DoA/Senior Centers	1.3.1b - 2 ESL classes offered at Seymour Center – 1 especially for Chinese speakers 1.3.1c – SC event info translated into Chinese.	1.3.1c: Chinese Advisory Committee formed. 3 bi-lingual volunteers recruited to help at Seymour Center 1.3.1d - LGBT sensitivity training provided to DoA staff in Dec 2012	State funding received for 2-yr grant to provide peer support to Chinese-speaking caregivers. Bi-lingual social worker increased to 32/hrs week. 1.3.1d –First Senior LGBT gathering planned for June	Chinese caregiver support project being developed. Chinese language help-line to be initiated in July. LGBT group formed and meeting twice a month at Seymour Center.

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2.2.3 Development of new housing options for older adults	Housing Dept				3 housing-related seminars held at Senior Centers to encourage formation of new housing options
2.2.4 Organization of intentional communities in Orange County encouraged	DoA with Charles House, Inc.	Charles House agrees to take lead	Seminar on Intentional Communities planned at Seymour Center for spring 2013	Seminars on Intentional Communities scheduled for May in Chapel Hill and June in Hillsborough	Survey sent to all seminar attendees to determine interest in forming new housing options
2.3.1 Increased awareness of universal design	DoA/Senior Centers and AT		Seminar on Universal Design planned at Seymour Center in spring 2013	Seminar on Universal Design held on 3/21/13 at Seymour Center	Seminar on Universal Design held on 5/30/13 at COSC
2.4.3 Designation of an Aging-related Mobility Manager	DoA/Planning Department/A Helping Hand		Application to NC DOT submitted for Mobility Manager		Funding approved. Mobility Manger to be hired in July or Aug
2.4.6 Maps with county-wide navigation and transportation routes created	DoA/RSVP	2.4.6a – Maps created in 2012			
2.5.1 Expansion of volunteer driver programs to low-income older adults	DoA/RSVP		Program included in NC DOT application for Mobility Manager		NC DOT grant approved. Implementation to begin in October 2013

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2.5.2 Private transportation providers encouraged to offer door-to door and other services to shopping areas	DoA Advisory Board		Tasks included in NC DOT grant		Implementation to begin in September 2013 as part of NC DOT Mobility Management grant.
2.5.5 Advocacy for a consolidated transportation system organized	DoA Advisory Board				Carried over to year 2
2.5.6 Senior driver education programs offered	DoA/AT	driving consultations / AARP Defensive Driving course offered at SCs	On-going	Driving Behaviors Self-Assessment forms ordered and made available at both Senior Centers in Wellness Area	Ongoing
2.7.1 Faith-based groups encouraged to provide respite services to caregivers	DoA/AT			UNC Summer Practicum student hired to survey faith-based groups about needs of older members and willingness to collaborate with DoA	UNC Summer intern sent survey to 114 FBOs, conducted 8 interviews, and developed recommendations for collaboration
2.7.2 Friend to Friend program provided to caregivers and seniors living alone	DoA/AT	2.7.2a - Program established and running		On-going	On-going

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2.7.5 Carolina Villages project supported to promote creation of more "villages"	DoA Advisory Board and Carolina Villages Board	2.7.5a – DoA provides a staff liaison to Carolina Villages Board		CV continues to have monthly meetings at DOA, with DOA staff in attendance. DoA provides space for training of volunteers.	DoA Advisory Board member appointed as liaison to Carolina Villages Board
2.8.1 Feasibility of raising income qualification under Homestead Tax program explored	DoA Advisory Board	2.8.1a -BOCC has included this in its 2012-13 legislative agenda			Carried over to Year 2
2.8.2 Older adults educated about where they can obtain low-cost assistance with home modifications	DoA/AT	2.8.2a - Housing Department distributed flyers at Resource Fair in July 2012	Ongoing - DoA OT provides consultation as requested to home owners	Ongoing DoA OT consultations	Ongoing
3.1.1 Geo-mapping strategies used to locate where older adults live and shared with organizations who could host wellness and exercise classes	DoA/RSVP	maps printed showing the concentration of older adults		Distribution plan being developed	Carried over to Year 2
3.1.2 Volunteers trained to offer evidence-based wellness	DoA/Wellness	3.1.2a – DoA Wellness Coordinator is being trained to train volunteers in	3 Evidenced-based courses offered at Sr Ctrs Spring 2013 (Exercise, Chronic Disease Self Mgmt, Balance/Falls	One additional volunteer trained for Evidenced-based program. Collaboration	Ongoing

programs		evidence-based wellness programs	Reduction)	with UNC Family Medicine ,	
3.1.3 Social Marketing Campaign developed to encourage older adults to exercise	DoA/Wellness	3.1.3a – Capstone Team assigned to work with Wellness Coordinator 3.1.3b – survey developed to ask questions at polling places	3.1.3b – 800+ surveys collected and being analyzed/ Focus groups planned for Jan 2013. Funding received from Carol Woods for campaign	3.1.3a – Capstone Team completed older adults and exercise report and presented it to Wellness Coordinator. 3.1.3c – UNC Summer Practicum student hired to help develop Exercise Campaign for fall	UNC intern developed social marketing plan for “Exercise your Best Life” campaign. Kick-off planned for September 2013
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3.2.1 Promotion of the model of medical homes	CRC	AccesscareNC expanded medical homes to dually eligible population		Expanding transitions services & enrolling new patients based on the new CCTP program: CATCH	On going
3.2.2 Expansion of hospital transition programs	CRC		UNC hospital transition programs expanded to additional health care conditions and populations		Ongoing
3.3.1 Older adults educated on mental health and substance abuse issues	DoA/Aging Transitions / OPC		Forum on MH and Substance Abuse issues with Cardinal Innovations planned at Seymour Center in May 2013		Mental Health and Aging forum held on 5/17/13 attended by 40+

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3.3.3 Access to free MH and SA screening, referrals, and brief counseling services expanded at Senior Centers	DoA/AT	3.3.3b – MH consultant expands services from 4 to 8 hrs/week at Seymour Center	On-going	On-going	On-going
3.3.4 MH needs of long-term care residents identified and advocacy for appropriate treatment organized	Cardinal Innovations – OPC/DoA				Referred to Year 2
4.1.1 EMS and DoA collaborate to provide info and training on falls prevention	DoA/EMS	4.1.1.a - Meetings held to develop educational and self-assessment materials for EMS workers to distribute to fallers	Protocols being developed for EMS falls risk assessments. Training for EMS medics to be scheduled in Jan 2013	EMS medics trained on assessment protocols. Project materials being developed. UNC Geriatric Center has proposed funding for a project coordinator.	DoA/EMS referral protocols to begin in August 2013
4.1.2 Reduce need for EMS ambulance response for falls intervention at LTC facilities	EMS				Carried over to Year 2 – Long Term Care Learning Collaborative
4.1.3 Frail older adults are in safe places during emergencies	CRC	4.1.4d - Permanent generator approved for Seymour Center	4.1.3c – DSS distributed info on Special Need Registry program at CRC meeting in Dec 2012		Continue to promote Special Needs Registry

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4.3.2 Older adults have access to social services for which they are eligible	DoA/DSS	4.3.2a – food stamp, Medicaid, and low-energy assistance applications taken at senior centers	On-going	On-going	On-going
5.1.1 Programs offered at Senior Centers, libraries and other community locations widely advertised	DoA/ Senior Centers		5.1.1.b: Job posted for DoA Information and Communications Coordinator - to begin Mar 2013	5.1.1.a – ongoing 5.1.1b – DoA Information and Communications Coordinator hired 3/25/13 More events advertised through OC Public Affairs Office	On going
5.1.2 Faith communities encouraged to offer adult education at their sites	DoA/Wellness			UNC Summer Practicum student hired to survey faith-based groups about needs of older members and willingness to collaborate with DoA	On going
5.2.1 Forums to discuss housing and transportation services offered	DoA/Housing & Planning Departments			April 26, 2013 forum/meeting at Southern Human Services to discuss transportation options hosted by TARPO and OPT  DoA hosted a co-housing options workshop with Second Journey	Aging in Community: Planning for Our Future discussion series planned for fall 2013

				In March 2013 and is planning a co-housing organizational meeting in May and June at Senior Centers.	
5.2.2 Volunteer recruitment services maintained through RSVP programs	DoA/RSVP		Recruiting for F2F, establishing ESL classes (Chinese) , recruiting/organizing Garden vols, VITA program,	F2F & ESL vol training, front desk vols, recruited and referred financial counseling vols for Compass Center...may result in 2 or 3 vols.	Ongoing
6.2.1 Members of the Aging Advisory Board designated to participate in town and county housing and transportation planning efforts	DoA Advisory Board	6.2.1a – Aging Board liaisons identified to serve on housing and transportation planning Committees	MAP transportation objectives to be studied in 2013 by Orange Unified Transportation Board		DoA representatives at most public transportation meetings
6.2.2 Complete Streets policies promoted	Aging Advisory Board				Carried over to Year 2
6.3..1 Funding sought for transportation and housing initiatives	DoA/Housing & Planning Departments	DoA application submitted to NC DOT for Aging-related Mobility Manager			Funding approved for 2-year Mobility Management project



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7.1.1 Opportunities for healthcare providers and students to learn more about aging-related issues expanded	UNC Center for Aging and Health		Carol Woods supporting aging career initiatives in local middle and highs schools		
8.1.1 MAP evaluation plan developed	DoA/Advisory Board	8.1.1a – Evaluation instrument created	Completed		
8.1.2 Process developed to make adjustments to MAP as needed	DoA/Advisory Board	8.1.2a – MAP 1 <sup>st</sup> quarter monitoring data presented to Board on 10/9/12 8.1.2b – Steering Committee meetng scheduled to meet in Feb 2013 to 6 mos of monitoring data		8.1.2a – MAP 3 <sup>rd</sup> quarter monitoring data presented to Advisory Board on 4/9/13 8.1.2b – Steering Committee met on 2/8/13 to review MAP progress to date	MAP 4 <sup>th</sup> quarter monitoring data presented to Advisory Board on 8/13/13. Year 2 Implementation Plan reviewed by Advisory Board in July. MAP Steering Committee scheduled to meet in September 2013.
8.1.3 Annual MAP update presented to the BOCC	DoA				